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## CONTACT

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 uxbycora.com

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## EDUCATION

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### WILFRID LAURIER UNIVERISTY

2022 - Present

- Bachelor of Design majoring in User Experience

### ANCASTER HIGH SCHOOL

2018-2022

- Graduated with honours and Ontario Scholar award

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## CERTIFICATIONS

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- Smart Serve Ontario
- TCPS Core 2.0

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## SOFTWARE

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- Microsoft/Google Suite
- Visual Studio Code
- Optimal Workshop
- Adobe Suite

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## AWARDS

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- UXD, Scotiabank

# CORA GALOWSKI

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## WORK EXPERIENCE

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### Brassie Pub

2023-PRESENT  
Server/Bartender

- Took and processed customer orders accurately and efficiently, ensuring timely delivery of food and drinks.
- Mixed and served alcoholic and non-alcoholic beverages according to established recipes and standards.
- Maintained a clean and organized bar area, restocked supplies, and ensured compliance with health and safety regulations.
- Managed cash and credit transactions, balanced the register, and processed payments in a quick and accurate manner.
- Provided exceptional customer service, building rapport with regular customers and enhancing the overall guest experience.
- Monitored customer alcohol consumption and ensured responsible service in compliance with Smart Serve standards.

### Host/Expeditor

2019-2023

- Greeted and seated guests in a friendly and timely manner, ensuring a positive first impression and smooth flow of service.
- Managed reservations, communicated wait times, and coordinated seating to maximize table turnover during peak hours.
- Worked closely with kitchen staff to ensure orders were prepared and presented correctly, ensuring accuracy and timely delivery to customers.

### Wimpys Diner

2018-2020  
Line Cook

- Prepared and cooked menu items to order, ensuring consistency, quality, and adherence to food safety and hygiene standards in a fast-paced kitchen environment.